


# Island Health Performance Measures

## Time Loss Claims Rate



|                          |                            |  |   |
|--------------------------|----------------------------|--|---|
| Year to Date Performance | 6.50                       | Performance Assessment   |  Green |
| Island Health Target     | Less than or equal to 7.24 | Performance is within the acceptable range; continue to monitor. |   |

### What do we measure and why?

'Time Loss Claims Rate' measures the proportion of Island Health employees missing work due to an injury sustained at work.

Time Loss Claims Rate reports the number of employees with insurance claims submitted to WorkSafeBC (to compensate for work-time lost due to work-related injuries) for each 100 paid full-time staff equivalents.

This indicator provides information about the safety of the work environment, such as adherence to safe work practices and the availability of appropriate equipment to perform work functions.

Injuries negatively affect employee engagement and staff retention, and add to the cost of providing service.

### What is the target?

Island Health's 2023/24 target for this measure is 7.24 or fewer time loss injuries per 100 staff.

Lower rates are better.

### How are we doing?

As of October 2023, Island Health is currently meeting target.

### What actions are we taking?

Prevention is the most effective means of reducing injuries. Island Health is engaged in several activities to improve supports to staff and managers and to prevent time loss injuries. These activities include:

- core safety training for leaders;
- focusing on violence prevention;
- ensuring that new employees complete safety training;
- timely completion of accident investigations to ensure corrective actions are implemented to address risks.